

HEALTH CENTER #1
1930 S. Broad Street, 2nd Floor, Philadelphia, PA 19145
(215) 685-6570

PATIENT INFORMATION SHEET

Welcome to the Health Center #1 walk-in sexual health clinic. Health Center #1 is a City of Philadelphia health center that evaluates and treats patients for sexually transmitted infections (STIs). Same-day HIV testing and PrEP (Pre-Exposure Prophylaxis for HIV) are also available. All services are free of charge.

Walk-in clinic means that no appointments are necessary, and people are seen on a first-come, first-served basis. Patients are advised to come in as early as possible in the morning to increase chances of being registered. Evening sessions are also first come first served with limited capacity. Waiting times may vary depending on how many people are ahead of you as well as staffing levels. Your patience while waiting is appreciated.

Registration Hours*:

Monday – Friday: 7:45 am – 4:00 pm

Monday and Wednesday evenings: 4:30 pm – 7:00 pm

Upon arriving, you may be asked a few questions by the registration clerk. If we are able to see you at that time, you will be given a registration form with a ticket attached. Please fill in the form, tear off the top half of the ticket and return the form to the window. You will be asked to show valid photo identification. During your visit you will be called by the color of your ticket and the last three numbers on the ticket, e.g. “White ticket 123”. If you must leave after you have registered, please notify the front desk that you are leaving and give the staff person your ticket number. Cell phone use and eating are prohibited in the clinic.

Before seeing the provider, all patients who are either new to the clinic or who have not been to the clinic within the past 30 days will be called to have blood drawn. Blood is taken to test for syphilis and HIV. These tests are done to ensure that you receive proper medical treatment. Please note that if you are here only to have an HIV test, your blood will also be tested for syphilis as per clinic policy.

After your blood has been drawn, you will be asked to have a seat in the waiting room. Once a provider is available, your ticket number will be called and you will be taken to one of the exam rooms for an evaluation by either a doctor, nurse practitioner or nurse specialist. Depending on the outcome of the exam and type of treatment, you may be asked to return for a follow-up visit. If a Rapid HIV test was ordered, you will receive these results at the end of your clinic visit.

All test results and patient information are kept confidential. Patients may obtain a copy of their test results by appearing in person with valid photo ID. If you are interested in texting and email options for test results please indicate this at registration. To request copies of your medical records, please see the registration clerk.

****Clinic hours and operations may be modified during a state of emergency such as bad weather or public health emergencies.***